



Return Goods Authorization

No. _____

IMPORTANT: RGA NUMBER MUST APPEAR ON OUTSIDE OF PACKAGES & CORRESPONDENCE

To –	Date –
Location –	From –
Attention –	Raven Hydronic Supply

Please provide the following information where possible –

Original Purchase Order	Purchase Date	Raven Invoice Number

PRODUCTS AUTHORIZED FOR RETURN –

Quantity	Part #	Description	Reason for Return

___ SHIPPING INSTUCTIONS ___

TO: <input type="checkbox"/> Raven Hydronic Supply Ltd. #402 – 13303 78 Avenue Surrey, BC V3W 5B9 <input type="checkbox"/> _____ _____	<input type="checkbox"/> PREPAID <input type="checkbox"/> COLLECT via: _____ Account # _____
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<input type="checkbox"/> Warranty – <i>Briefly describe problem below:</i>	<input type="checkbox"/> CREDIT @ \$ _____ Does Restocking Charge apply? <input type="checkbox"/> No <input type="checkbox"/> Yes @ _____ %
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<input type="checkbox"/> NO-CHARGE Replacement	FOR INTERNAL USE ONLY: Date Sent: _____ Via: _____
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- IMPORTANT !!**

 - Goods are subject to inspection prior to credit being issued
 - Goods must be returned in **original boxes, seal unbroken**, where it applies, and in a condition **suitable for resale.**
 - Goods that are denied credit or no-charge replacement will be returned to customer by collect shipment unless otherwise advised.

Quality Products ... Trusted Advise